

Care Contract – In Home Visits



The parties herein agree as follows:

The initial term of this contract shall begin on _____ (Date).

Fees: The full fee is to be paid in advance of services. Additional visits made or services performed shall be paid for at the agreed contract rate. A trip fee (\$10) will be charged to pick up monies due after services. A 50% advanced deposit MAY be required in order to secure holiday dates for service.

Cancellations: will be honored up to **3-days in advance** of the first scheduled visit, and honored up to 10-days in advance for Holiday Schedules, after which, visits are non-cancellable. This includes EARLY RETURNS that have not given 72-hour notice, as we have often turned down business based on your reservation. Remaining visits with proper notice may be credited to your account, valid for use within 1 year.

Payment: Client understands that this contract also serves as an invoice for this and all future services, and takes full responsibility for payment in full PRIOR to services rendered. Payment options default to paying online by credit/debit card through our Online Booking portal. Other payment options may be available with prior approval.

Other Charges: There is a \$20 delivery fee if we need to pick up extra supplies for your pet. Should the Pet Sitter/Company incur any additional fees, Client agrees to make PROMPT payment upon completion of services. A finance charge of 8% per month will be added to unpaid balances after (30) thirty days. A handling fee (\$20) will be charged on all returned checks. In the event it is necessary to initiate collection proceedings on an account, Client will be responsible for all attorney's fees and costs of collections.

Veterinary Care: Pet Sitter is authorized to perform care and services as outlined in this contract. Pet Sitter is also authorized by signature below to seek emergency vet care with the release from all liabilities related to transportation, treatment, and expense. Should specified veterinarian be unavailable, Pet Sitters are authorized to approve medical and/or emergency treatment (excluding euthanasia) as recommended by a veterinarian. Pet Sitter is also authorized by signature below to administer Bute and/or Banamine paste (*Horses Only*). Client agrees to reimburse Pet Sitter for expenses incurred, plus any additional fees for attending to needs or any expenses incurred for any other supplies needed. Time is billed at *Pet Taxi* rates.

Acts of God: In the event of natural disaster or fire, Pet Sitter is entrusted to use best judgment in caring for pet(s) and home. Pet Sitter/Company will be held harmless for consequences related to such decisions.

Frequency Of Visits: decided by the Client. Client acknowledges that pets will be unattended for many hours and problems may arise, or issues may occur during the time that Pet Sitter is NOT onsite. Pet Sitter/Company will be held harmless for consequences related to pet actions or missing pets.

Liability: Pet Sitter agrees to provide the services stated in this contract in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, the Client expressly waives and relinquishes any and all claims against said Pet Sitter/Company except those arising from gross negligence or willful misconduct on the part of the Pet Sitter/Company. Pet Sitter/Company carries Liability Insurance.

Backup: Visits may be split by one or more of our Professional Pet Care Providers depending on the schedule. In the event of personal emergency or illness of a Pet Sitter, Client authorizes Pet Sitter to arrange for another qualified person to fulfill responsibilities as set forth on this contract. Client may be notified prior.

Vaccinations: All pets are to be currently vaccinated. Should Pet Sitter be bitten or otherwise exposed to any disease or ailment received from Client's animal which has not been properly and currently vaccinated, it will be the Client's responsibility to pay all costs and damages incurred by the victim(s).

Access to Property: Should the Pet Sitter/Company require to employ a locksmith due to malfunction of the lock or a failure of the client to leave a key, it shall be the responsibility of the Client to reimburse Hounds To Horses for all cost incurred. The Client expressly gives Pet Sitter/Company the authority to employ a locksmith on the Client's behalf in the event of the aforementioned occurrences.

Safety: Pet Sitter/Company reserves the right to terminate this contract at any time before or during its term if Pet Sitter/Company, in its sole discretion, determines that a danger exists to either the health or safety of Pet Sitter or the pets in their care. If concerns prohibit Pet Sitter/Company from caring for pet, Client authorizes pet to be placed in a kennel facility or other suitable environment, with all charges there from to be charged to Client.

Client authorizes this signed contract to be valid approval for future services of any purpose provided by this contract permitting Pet Sitter/Company to accept telephone reservations for service and enter premises without additional signed contracts or written authorization.

I have reviewed this CARE CONTRACT as well as the POLICY INFORMATION for accuracy, and I understand and accept the contents of these forms.

Date

Client Signature

Pet Sitter Signature